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Future Service Management (FMS) Readiness Group Meeting 05_1304

April 13 2026, 11:00 – 13:00

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
	Welcome		FSM Readiness Chair	11:00 - 11:05
Items for Business				
1.	Actions Outstanding FOR DISCUSSION	FSM Readiness_05_1304 – Actions Outstanding (GREEN)	SECAS (MBH)	11:05 - 11:20
2.	Defects Resolution and Mitigations FOR INFORMATION	FSM Readiness_05_1304_02a (GREEN) FSM Readiness_05_1304_02b (GREEN) FSM Readiness_05_1304_02c (GREEN) FSM Readiness_05_1304_02 – Appendix A (GREEN)	DCC (AS, JH, WL)	11:20 - 11:45
3.	Maintenance Releases FOR INFORMATION	FSM Readiness_05_1304_03 (GREEN)	DCC (MW)	11:45 - 12:00
4.	Test Completion and User Onboarding FOR INFORMATION	FSM Readiness_05_1304_04 (GREEN)	DCC (MW, JJ)	12:00 - 12:20
5.	Design Assurance FOR INFORMATION	FSM Readiness_05_1304_05 (GREEN)	DCC (MW)	12:20 - 12:30

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
6.	Training Plan FOR INFORMATION	FSM Readiness_05_1304_06 (GREEN)	DCC (MW)	12:30 - 12:40
7.	AOB - Dates Post-Go Live FOR DISCUSSION	(CLEAR)	FSM Readiness Chair	12:40 - 13:00